

Supplementary Agenda

Adults and Health Select Committee



Date & time
Thursday, 10
October 2019 at
11.00 am

Place
Ashcombe Suite,
County Hall, Kingston
upon Thames, Surrey
KT1 2DN

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AGENDA

5 CABINET MEMBER UPDATE

(Pages 3
- 10)

This supplementary agenda includes the update reports for the Cabinet Member for Adults and Public Health and the Deputy Cabinet Member for Health.

For the Select Committee to receive an update on work that has been undertaken by Cabinet Members and areas of priority work/focus going forward.

9 RECOMMENDATIONS TRACKER AND FORWARD WORK PROGRAMME

(Pages
11 - 18)

This supplementary agenda includes an amended Select Committee Forward Work Programme. The Select Committee is asked to review and approve the Forward Work Programme and Recommendations Tracker and provide comment as required.

Joanna Killian
Chief Executive

Published: Monday, 7 October 2019

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CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Sinead Mooney

PORTFOLIO: Adults & Public Health

Adult Social Care Update

Adult Social Care's 2019/2020 **Commissioning Intentions** are now available on the [Surrey County Council](#) website. This document outlines our approach for supporting residents and working collaboratively with partners and providers to promote independence, health and wellbeing. Our commissioning intentions focus on seven key themes: information and advice, technology and innovation, community based support, Carers, home based care, market management and accommodation with care and support.

Accommodation with Care and Support- Good progress has been made since the July 2019 Cabinet report. In relation to extra care housing for older people, a Cabinet report for October 2019 will recommend the route to market for three Surrey County Council sites identified for development. Our independent living programme for individuals with learning disabilities and/or autism is developing and the key workstreams have been agreed. Colleagues in Property Services are reviewing Surrey County Council sites in accordance with the Asset and Place Strategy to identify possible sites for specialist accommodation.

Steve Hook is joining us from East Sussex County Council and he will be the permanent Area Director for People with Learning Disabilities and Autism. Our thanks go to Peter Tempest who has been managing the service on an interim basis. We are just commencing recruitment to our two vacancies in Locality Area Director roles and to recruit our AD Commissioning on a permanent basis. We hope to have filled all our vacancies at this level in the organisation by April 2020, which is an important part of our improvement strategy.

Both Adult Social Care and Public Health are forecasting to achieve a **balanced budget** in 2019/20. Adult Social Care still needs to achieve of £7.6m of savings in remainder of the year to achieve a balanced position. £6.5m of these savings related to reducing care package spending are currently rated as red risk. The service is working to achieve these savings through continued implementation of its transformation programmes and believes, based on the end of August 2019 position, that if slippage occurs this could be covered on an in-year basis. There are no significant financial risks for the Public Health service in 2019/20.

Public Health Update

Both Alison Griffiths and I recently visited the **Integrated Sexual Health and HIV service** in Buryfields Clinic. Together with leads from the Public Health team we had a tour of the busy clinic and met with service leads and clinicians. It was a really useful time and we were able to raise the concerns of our residents and hear what service leads were doing to resolve issues.

The **Continuous Improvement Plan (CIP)** has now been agreed. The themes to be addressed were confidentiality, appointment availability, booking system functionality, publicity, pathways, Long Acting Reversible Contraception, and patient engagement. Many actions have been completed as the plan developed. A publicly available version of the CIP will be available in early October. The plan was peer reviewed and it was suggested for further clarity on engagement with target groups. The Public Health team, along with Healthwatch, is now carrying out targeted engagement with people living with learning disability and Black and Minority Ethnic groups.

On 25 September 2019 the Committees in Common agreed in principle to a Cooperative agreement between Surrey County Council Public Health and Surrey and Borders Partnership NHS Trust under regulation 12 (7) of the Public Contracts Regulations (2015) for the provision of adult substance misuse treatment. This aligns with the Surrey Health and Well Being strategy and the Surrey 2030 Community Vision and enables this partnership to deliver an excellent service for Surrey residents.

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Update on Health and wellbeing strategy and development of priority implementation plans

1. Summary

Implementation plans for each of the three priorities within the health and wellbeing strategy are progressing through three key stages in their development.

- Initial workshop with the board to explore the scope of the plans
- Discussion and approval of draft implementation plans by the board following initial engagement with key stakeholders
- Review of implementation plans for approval (at the December board meeting) following further wider engagement and development

2. Priorities

The following provides a summary of the progress and challenges for each of the priorities.

Priority 1: Helping people in Surrey to lead healthy lives

Priority one includes the following focus areas and a summary of current progress is described under each heading.

- **Working to reduce obesity, excess weight rates and physical inactivity**
Engagement with the Surrey Heads of Leisure Group to discuss how to take a whole-systems approach to physical inactivity from developing healthy high streets to ensuring cyclists and pedestrians are supported on Surrey roads. Active Surrey are also about to start engaging on a new physical activity strategy for the County which will be aligned. Colleagues in public health are also exploring a 'Healthy Food Environment' approach with a focus on the most deprived areas and residential care.
- **Preventing domestic abuse (DA) and supporting and empowering victims**
The chairs of the Health and Wellbeing Board, and the Community Safety Partnership met to discuss governance arrangement for Domestic Abuse. Following a refresh of the Domestic Abuse Management Group (DAM), further work will be taken forward on this element of the implementation plan.
- **Improving environmental factors that impact people's health and wellbeing**
A detailed implementation plan has been developed which includes activity on planning policy and guidance, airport expansion, the Rights of Way Improvement Plan, the Surrey Transport Plan, air quality, environmental sustainability, road safety and active travel. Appendix A include an extract from the final implementation plans relating to healthy environments.
- **Supporting prevention and treatment of substance misuse, including alcohol**
The substance misuse strategy is currently being refreshed with wider consultation with relevant partners. The substance misuse partnership is also being reviewed and includes a focus around alcohol as well as drugs.
- **Ensuring that everyone lives in good and appropriate housing**
Engagement with the Surrey Chief Housing Officers, the Adaptation steering group and Action Surrey has been happening to discuss and develop the implementation

plans relating to homelessness, hospital discharge and home adaptations, and fuel poverty. Working with colleagues in ASC is also in progress to build their work on specialist housing into the strategy plans. A housing deep dive at the Health and Wellbeing Board in July also took place to inform this work.

- **Promoting prevention to decrease incidence of serious conditions and diseases**

Discussions are taking place with key partners on the need to establish a Surrey-wide CVD and Diabetes testing programme which targets lower income groups.

- **Helping people to live independently for as long as possible and to die well**

Engagement with colleagues working in re-ablement to develop a Surrey integrated intermediate care service has started with further discussions in October. An initial mapping workshop for dementia has been held with further workshops on dementia and end of life care planned.

2.2 Priority 2: Supporting the emotional wellbeing and mental health of people in Surrey

Following work to further map activity, understand need and explore governance, the health and wellbeing board discussed the draft implementation plan on 5th September and supported its further development. The work prior to this point had been the involvement of leads across health, districts and boroughs, social care, and the voluntary sector to identify gaps in provision, and ensure alignment with ongoing NHS Long Term Plan response planning. The draft plan sets out the key outcomes and activity required to improve health outcomes in priority two of the strategy, set around three focus areas:

- Enabling children, young people, adults and elderly with mental health issues to access the right help and resources
- Supporting the emotional wellbeing of mothers and families throughout and after their pregnancy
- Preventing isolation and enabling support for those who do feel isolated

Following agreement from the Health and Wellbeing Board, work will now focus on further engaging with additional stakeholders and partnerships to shape the more detailed plans over the coming months across the whole of Surrey. There will be close work with the mental health governance architecture to complete a detailed final plan to bring back to the Board in December. The final plan, which will map delivery milestones and KPIs, will have named owners and timescales for delivery. Key issues, risks and highlight reports will be brought to the Health and Wellbeing Board where appropriate.

2.3 Priority 3: Supporting people in Surrey to fulfil their potential

Priority three focuses on enabling people across Surrey to fulfil their potential by helping them to develop the necessary skills needed to succeed in life. This is not only related to academic success, but also to wider skills and involvement in communities. Healthy lifestyles and emotional wellbeing within priorities one and two are fundamental to fulfilling potential, and so this priority builds on these by

considering what more can be done to empower people locally. The priority as set out in the strategy is split into two focus areas:

- Supporting adults to succeed professionally and/or through volunteering
- Supporting children to develop skills for life

The work to date within this priority has involved engaging with a variety of key leads, boards and organisations to help explore the scope of the implementation plan for this priority and this was the focus of the discussions at the initial health and wellbeing board workshop on 5th September. Following this, it is intended that the plan for the short to medium term will develop around three key areas of work alongside a more expansive piece of work to identify longer term innovative initiatives that can be taken forward for implementation. These include:

- **Apprenticeships:** governed by the Employment and Skills Board, this work will focus on the retention and wellbeing of apprentices in the public sector in Surrey, as well as the creation of a 'Surrey apprenticeship levy pot' in which employers who cannot spend all of their funds can transfer up to 25% of the levy to small to medium sized businesses (who do not currently pay the levy).
- **Mentoring:** to review existing mentoring schemes in Surrey and take a partnership approach to implementing a Surrey-wide mentoring scheme for the most vulnerable children and young people.
- **Social Progress Index (SPI):** Whilst not a specific initiative, this will consider how the SPI basket of measures that has successfully been used at a local ward level in [Barking and Dagenham](#) can be adapted for use in Surrey. As "fulfilling potential" is a very broad concept this basket of mostly existing measures are seen to be a useful collective measure that can be reviewed for this priority along with the other more specific measures being considered for the other priorities.

3. System Capabilities

The Health and Wellbeing Strategy also includes a set of eight system capabilities that have been identified as important areas for partners to work together on.

This update provides a summary of work done against three of those capabilities: community development, governance and intelligence. Today's agenda also includes an item on the Surrey Heartlands 'estates and outpatients' transformation programme demonstrating progress between partners on other key system capabilities such as devolution, digital and estates. This builds upon joint appointments agreed between the Surrey Heartlands ICS and Surrey County Council to lead work on estates, digital and workforce.

3.1. Governance

At the board level this has involved a refresh of the HWB membership to ensure it represents the priority the new strategy places upon the wider determinants of health going forwards.

The Surrey Heartlands prevention and wider determinants of health board has successfully evolved into a system-wide Surrey prevention deliver board for priority one. A review of the membership and the terms of reference for this group is

currently being completed.

The mental health system architecture is currently being reviewed with a view to landing the Surrey-wide delivery board for priority two. The options for governance of priority three are still being explored.

3.2. Community Development

This system capability looks at ways to ensure Surrey partners develop ways to use our community assets to promote healthy, resilient and safe communities in ways which are meaningful and supportive to Surrey residents. This work is happening in two parts.

Firstly work to develop the wider “preventative workforce” is bringing together approaches to promote healthy lives with the wider determinants of health and the existing communities we live and/or work in. These can be geographical communities, but they can also be religious, family, friends, etc.

Secondly, we are sharing ways communities can participate in improving their own health and wellbeing and that of their communities through new programmes of work such as “Million Ways” which is an online platform to share opportunities to engage with regards to community resources and also pledges for change.

These approaches are being piloted in locations across Surrey including Merstham, Wrecclesham, Sheerwater, North West Surrey ICP (community TBC), Surrey Downs ICP (community TBC), and Guildford and Waverley ICP (Building Health Partnerships) with local steering groups in each location, and a reference group for ‘at scale’ input and sharing learning. Work will be undertaken with partners to co-design and co-produce these approaches and utilise design thinking. They will then be monitored and evaluated to develop the evidence base which will inform our recommendations to statutory partners on a model for community development across Surrey.

The above is also being brought together with the wider work moving forwards on stronger communities within Surrey County Council as that programme looks to test a number of prototypes for enabling and supporting the strengthening of communities locally.

3.3 Intelligence

The metrics across the three priorities are under review and development and will be finalised alongside the final plans for the Board meeting in December 2019. It is intended that where existing data already exists this will be used to address any gaps within the published metrics. Where simply no suitable metrics exist these will be followed up for review by the newly established Surrey Office of Data Analytics as part of that work programme.

4. Challenges and dependencies

- 4.1.** A key challenge is to ensure the implementation plans are owned across the health and wellbeing partnership and within each member organisation via the varying governance and delivery mechanisms. This will be important to ensure a commitment to collaborative delivery and wider system change beyond that which already exists. For example, existing engagement opportunities can be used to more widely promote the strategy and encourage collaborative support for the priorities.
- 4.2.** Awareness of the strategy draft implementation plans is still variable at this stage and the approach underway to develop partnership activity. As a result, some partners continue to look to 'feed into' planning rather than actively shaping proposed activity and leading its development. Following discussion at the HWB and with the SCC and Surrey Heartlands communications leads, it has been agreed that the HWB communications sub group is to be prioritised and refocused to support wider key themes coming from the implementation plans. It will also be chaired by the SCC head of communications to enable a coordinated shared communications plan to be developed..
- 4.3.** More work is needed to ensure the strategy implementation plans maintain a focus on areas that can most benefit from a partnership approach, rather than including work that various individual partners are doing relating to a particular focus area.
- 4.4.** There are a number of dependencies to note in the draft implementation plans as they develop. Focus areas are often linked to more than one priority. These dependencies are being identified and will be managed as the implementation plans are finalised for all three priority areas by December 2019.
- 4.5.** Once finalised these plans will need to be live working documents, with both further ongoing engagement supported by all partners and formal annual review to inform ongoing development of activity.
- 4.6.** The ICS five year plan that is currently being developed is closely aligned to the Health and wellbeing strategy and work on the draft implementation plans is being used to provide additional detail on the preventative work taking place and planned locally.

I would also like to mention the Surrey County Council Stobtober event. The 28 Day Challenge working with One You Surrey and Thrive Tribe.

This is where Surrey County Council challenges all smokers in Surrey to take on the 28 day challenge. I have agreed to partake in this challenge from 1st October where I will be posting daily blogs to discuss my quit journey after 30 years of smoking.

This can be viewed on the One You Surrey Website:

<http://bit.ly/stoptober28days>

To take part in the 28 Day Challenge please register at www.28days.org.uk

**Cllr Alison Griffiths
Deputy Cabinet Member for Health**

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Adults and Health Select Committee Forward Work Programme 2019/2020

Adults and Health Select Committee (Chairman: Mr Bill Chapman, Democratic Services Officer: Joss Butler)

Date of Meeting	Scrutiny Topic	Description	Outcome	Method
10 October 2019	Preparations for Winter Pressures	<p>The winter months can represent the most challenging times for local health and care systems and can result in poor outcomes.</p> <p>The Select Committee requests a report which outlines the impact and risks associated with winter pressures and the measures put in place by the whole system for mitigation and promotes resilience throughout the upcoming winter season. Can specific reference be made to the following:</p> <ul style="list-style-type: none"> • Monthly performance data against the '95% of attendees cleared within 4 hours' target for each Surrey Acute Trust for 	<p>The Select Committee is assured that appropriate measures are in place in preparation for seasonal winter pressures, ensuring that local people are at the least risk possible from experiencing poor services and poor outcomes.</p> <p>The Committee will provide feedback and recommendations as necessary.</p>	Report

		<p>16/17, 17/18, 18/19 (winters and summers).</p> <ul style="list-style-type: none">• An assessment of the probable factors (for example: additional pressures on A & E and ambulances delayed and diverted) which will lead to additional pressures on the system, providing assurances that there is advanced planning across the whole system to identify concerns and overcome issues.• Details on the scale and effectiveness of capacity mapping locally and whether information is being effectively shared across the local health and care system• Details on whether the NHS high impact interventions for urgent and emergency care improvement have been adopted locally.• Details on how Acute Trusts and the wider system is implementing improvements that will be effective in increasing performance this coming winter in the following areas:		
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		<ul style="list-style-type: none"> a. Public Health: 'flu' and pneumonia jabs. b. Reducing attendance at A&E c. Integrated Adults and Health: effective working to facilitate patient discharge and therefore reducing bed blocking. 		
10 October 2019	Surrey Safeguarding Adults Board Annual Report	<p>The Surrey Safeguarding Adults Board is a statutory Board. Its responsibilities are set out in the Care Act 2014 and is headed by an Independent Chair. The core objective of the Board is to reassure itself of the effectiveness of safeguarding in Surrey.</p> <p>Safeguarding Adults Boards nationally have a statutory duty to publish an annual report.</p>	The Committee reviews the Surrey Safeguarding Adults Board Annual Report, understanding key themes, providing comment and highlighting opportunities for further scrutiny.	
4 December 2019	Budget Scrutiny	<p>A report on the proposed budget for the Adults Social Care and Public Health Directorate.</p> <p>To include an update on Adult Social Care's outstanding debt position.</p>	Scrutiny of the Directorate's budget plans with any recommendations to Cabinet before it meets in January 2018. The Committee to ensure the financial processes in place are transparent, outcomes focused and that the plans will deliver a sustainable budget as well as positive outcomes for residents.	Report

4 December 2019	South East Coast Ambulance Service (SECAMB) update	<p>Following the Health, Integration and Commissioning Select Committee's consideration of the Service's work, Members request an update report on the performance of SECAMB and for it to include updates on:</p> <ul style="list-style-type: none"> • the Performance of all Categories (1,2,3,4) of ambulance response times, • the work of the new Chief Executive since joining the Trust and governance arrangements, • recruitment, hospital handover times and any funding issues. <p>The Select Committee further requests that details of the major review in Crawley, which has been conducted collaboratively over the past year to improve ambulance handover delays at hospitals, are included in the report.</p>	The Committee understands the main challenges facing SECAMB and how these impact on patients' experience of ambulatory care in Surrey. Making recommendations as necessary.	Report
4 December 2019	Surrey Heartlands Long Term Plan	Surrey Heartlands is working with Surrey County Council and other public sector partners to develop a 10 year strategic plan across Surrey which will also take into account the NHS Long-term Plan.	The Committee receives a report outlining the purpose of the Surrey Heartlands Long Term Plan and takes into consideration its focus and the associated impacts and risks. Making recommendations as necessary.	Report

		The plan is due to be submitted to NHS England in November 2019.		
4 December 2019	Reconfiguration of Urgent Care	NHS England has developed clear guidance for commissioners responsible for the development of Urgent Care. This report will outline an update on the impact and risks associated with the reconfiguration of Urgent Care services in Surrey Heartlands and Frimley Health and Care.	The Committee reviews the progress of the Surrey Heartlands and Frimley Health and Care Programmes of change, making recommendations accordingly.	
6 February 2020	Transformation of the offering of outpatient appointments and support to health and care using digital and technological innovations.	Members to consider a Surrey Heartlands' programme of work which focuses on reducing substantially the need for patients to travel to outpatient appointments. This will contribute to a reduction in the production of greenhouse gases and air pollution and will feed into the Surrey County Council's 'Rethinking Transport' programme.	The Committee reviews Surrey Heartlands' transformation programme, taking into consideration the associated impacts and risks for Surrey residents and making recommendations accordingly.	
6 February 2020	Continuous Improvement Plan for the Integrated Sexual Health and HIV Service for Surrey	In development.	In development.	Report
To be confirmed	Accommodation with Care and Support	In development.	In development.	Report

Ongoing	South West London and Surrey Joint Health Overview and Scrutiny – Improving Healthcare together 2020 - 2030	In June 2017, Improving Healthcare Together 2020 - 2030 was launched, a programme led by Merton, Sutton and Surrey Downs CCGs to review the delivery of acute services at Epsom and St Helier University Hospitals NHS Trust (ESTH). ESTH serves patients from across Merton, Sutton and Surrey and so the Health, Integration and Commissioning Select Committee joined colleagues from the London Borough of Merton and the London Borough of Sutton to review the Improving Healthcare Together Programme as it progresses.	A Sub-Committee of the South West London and Surrey Joint Health Overview and Scrutiny Committee has been established to scrutinise the Improving Healthcare Together 2020 – 2030 Programme as it develops.	Joint Health Overview and Scrutiny Committee
Task Groups				
	Mental Health	For Members of the Task Group to understand the patient journey through the adult mental health system in Surrey to consider how organisations across the public sector are working together to support those with mental health conditions to live full and fulfilling lives. The Task Group will focus its review on adult mental health services in Surrey while recognising that mental health problems often begin in childhood.	The Task Group will review the journey of adults with mental health conditions in Surrey through support services and interventions to assess how their interactions with different public sector organisations aid their recovery.	Task Group <u>Membership:</u> Nick Darby Bernie Muir Fiona White

Standing Items (to be considered at each formal Select Committee)

- **Update on Cabinet Member priorities-** For the Select Committee to receive an update on work that has been undertaken by Cabinet Members and areas of priority work/focus going forward.

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